



The KeyLink start-up page

## KEYLINK STREAMLINES LUXOR

Since the Luxor Las Vegas installed its KeyLink Solutions “no-hassle” automated business center in November, hotel guests use the business center much more frequently than they did previously, says Ron Bailey, director of operations at the hotel.

“The software is extremely user-friendly, so we get a lot of repeat business from hotel guests,” he says. “In addition, we’ve added KeyLink stations adjacent to the main front desk.” At these KeyLink kiosks, guests can access their e-mail, surf the Web and print-out airline tickets. The new hotel amenity has been highly successful, Bailey says.

In the business center, Luxor has created cubicles and installed PCs with extensive software. And at what KeyLink calls its KeyLink PC Workstations, Luxor has created “hot spots” so guests with Wi-Fi-enabled laptops can log onto the Internet free of charge. “If you are a guest without wireless capability,” Bailey says, there’s a hookup for laptops right next to the kiosk.” The hotel charges a fee for that hookup.

It’s a far more efficient situation than before, when the business center operation “was a total manual process,” says Bailey.

Because the kiosks are available 24/7, front desk personnel are freed up to provide a greater level of service to other hotel guests. KeyLink also helped the staffed business center by automating its computer, printing, outgoing faxes and copy services.

“Our commitment is to provide a no-hassle, user-friendly, 24/7 amenity that tremendously enhances convenience for the guest,” says Robert Basulto, KeyLink president and CEO. **Circle 104**



## Decorative Luminaires

W2 Architectural Lighting, a new division of W.A.C. Lighting, introduces the Norfolk Series of decorative luminaires for use in hotel lobbies and nearly any large space where decorative lighting is applicable. Gently diffusing bowl-shaped shades produce soft, even lighting while their open tops deliver indirect lighting that enhances the environment.

**Circle 105**

## Ice Machine

Hoshizaki’s AM-50-BAE-ADDS cuber produces up to 55 pounds of ice per 24 hours. The AM cuber features an undercounter design, less than 32 inches tall, which complies with the Americans with Disabilities Act (ADA). It’s designed to accommodate a custom cabinetry installed wood door. **Circle 106**



## Bathroom Fittings

Symmons Industries spotlights its Signature Design Studio, a design process that allows the customer to craft unique bathroom fittings that match the creative vision of any project. Designers can work from existing fittings or create their own concept and, with the help of Symmons engineers and advanced CAD systems, can finalize their design. **Circle 107**

## Receptacles

United Receptacle introduces the Americana Series Side Door model. The side door eliminates the need for heavy lifting during maintenance. It’s made from steel with sealed welds and multiple layers of powder-coating to ensure years of outdoor use. The side door model is available in black with a 36-gallon capacity. **Circle 108**



## Workers’ Compensation Product

Venture Insurance Programs offers a hospitality program, Venture Hospitality that has entered another workers’ compensation market. The workers’ compensation product is underwritten by Venture Insurance Programs on behalf of The Hartford Financial Services Group, Inc., one of the nation’s largest insurers. **Circle 109**